How to Request Blackboard support - IT Service Portal

By Professor Diaz
Why might you need to contact Blackboard support?

- I am not able to see my grade center.
- My report is not uploading correctly to Turnitin.com or to Blackboard assessment.
- I cannot see any feedback on my lab report.
- Another technical issues you may experience.
The IT HelpDesk has moved to a NEW location

NSM C-151
Next to Tech Checkout

(310) 243-2500

csudh.service-now.com
Blackboard Support

TELL US ABOUT YOUR REQUEST

* Description

HOW CAN WE CONTACT YOU?

* Contact Phone Number
<table>
<thead>
<tr>
<th><strong>TV &amp; Media Production</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>University Printing Services</strong></td>
</tr>
</tbody>
</table>

### Contact Info

- **Contact Email**

### Course Info

- **Course Name**

### Operating System

### Browser

---

**Required information**

- **Description**
- **Contact Phone Number**
- **Contact Email**
- **Course Name**