

# How to Request Blackboard support - IT Service Portal

By Professor Diaz

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# Why might you need to contact blackboard support?

- I am not able to see my grade center.
- My report is not uploading correctly to Turnitin.com or to blackboard assessment.
- I can not see any feedback on my lab report.
- Another technical issues you may experience.




## Two Campus Art Exhibitions on View Now

[See works by Lauren Halsey and Toni Scott.](#)

- myCSUDH
- Calendar
- Faculty/Staff
- Faculty Affairs
- Alumni
- Administration
- Library
- Blackboard
- Financial Aid
- University Catalog
- Human Resources
- Career Center
- Careers at CSUDH
- IT Help Desk**
- Directory




→ **IT Service Portal**

How can we help? 



The IT HelpDesk  
has moved to a  
**NEW** location  
**NSM C-151**  
*Next to Tech Checkout*

 (310) 243-2500  
 [csudh.service-now.com](https://csudh.service-now.com)





# Vaccine Self-Certification at once.

**Toros Together** [csudh.edu/together/vaccine](https://csudh.edu/together/vaccine)

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### Get Answers

Visit the IT Knowledge Base for 24/7 online help



### Find Services

View the full catalog of IT services available to the CSUDH community.



### Request Support

Submit a request for technical support. Login required.



### Manage Requests

View and update your support requests. Login required.

# IT Service Portal


How can we help?

## CATEGORIES

- Accounts & Access
- Business Applications & Reporting
- Communication & Collaboration
- Hardware & Software
- Network
- Security
- Teaching & Learning
- TV & Media Production
- University Printing Services

## Popular Items

Blackboard Support



Multimedia and Streaming Video Support

Faculty/Staff Email Support

Desktop Phone Support

I can't login

Printing Support

# IT Service Portal

How can we help?

## CATEGORIES

- Accounts & Access
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- Network
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- Teaching & Learning

## Blackboard Support

TELL US ABOUT YOUR REQUEST

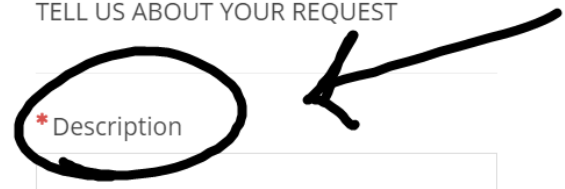
\*Description

HOW CAN WE CONTACT YOU?

\*Contact Phone Number

## RELATED ARTICLES

- Blackboard Tutorials for Faculty
- Blackboard: Tutorials for Students
- Use Blackboard Mobile App
- I.T. Resources for Students



TV & Media Production

University Printing Services

\* Contact Email

Course Info

\* Course Name ?

Operating System

Browser

Submit

Required information

Description

Contact Phone Number

Contact Email

Course Name

